

Purchase a participating Haier product from J. A. Russell Ltd/Radcliffe Electrical and go into the draw to win 1 of 2 places to the Australian Open.

Terms and Conditions

Information on how to enter the draw to be in to win 1 of 2 places to the Australian Open forms part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions. This offer is not valid in conjunction with any other offer, unless otherwise advised.

Promotional period

The promotion commences NZST 12:01am 1st October 2025 and continues until NZST 11:59pm 30th November 2025.

Who can enter

This promotion is only open to individuals who are New Zealand residents aged 18 years and over, who hold a valid J. A. Russell Ltd/Radcliffe Electrical trade account and purchase eligible products from a participating J. A. Russell Ltd/Radcliffe Electrical store during the Promotional Period. This is a trade-only promotion. Employees (and their immediate families) of the Promoter and J. A. Russell Ltd/Radcliffe Electrical are ineligible for this promotion. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin.

How to enter

Simply purchase one or more Haier products from the list set out below (**Eligible Products**) from a participating J. A. Russell Ltd/Radcliffe Electrical store during the Promotional Period and each Eligible Product purchased during the Promotional Period will earn one (1) automatic entry into the draw to win an Australian Open Prize Package as described below.

Eligible Products

Eligible Products are one or more indoor units connected to a single outdoor unit from any of the Haier systems listed below.

Air Conditioning
Quartz Plus wall-mounted split systems (all capacities)
Quartz wall-mounted split systems (all capacities)
Pinnacle wall-mounted split systems (all capacities)
Multi-split wall-mounted split systems (all capacities)

Ducted systems (all capacities)
Hot Water Heat Pumps
Monoblock heat pump water heater (all capacities)
280L Split System heat pump water heater

Prize draw

All valid entries will go into the draw. There are two (2) Australian Open prize packages to be won.

Each Australian Open Prize Package includes:

- Return economy flights for one to Melbourne
- 2 nights' accommodation (single occupancy)
- 2 tickets to a scheduled 2026 Australian Open match
- Transfers between airport, hotel, and event

Each prize is valued at \$ 3 485.00 NZD

Total prize pool is valued at \$ 6 970.00 NZD

The Promoter accepts no responsibility for any costs not specifically included in the prize. All Australian Open tickets are issued subject to the Australian Open Ticket Conditions of Sale and Entry 2026 (which can be found online at <https://www.tennis.com.au/doc/ao26-ticket-conditions-of-sale-and-entry>).

All Australian Open Reserve hospitality products, including dining and/or private space elements, are provided subject to the Australian Open Hospitality Conditions 2026 (which can be found online at <https://www.tennis.com.au/doc/ao26-premium-exp-conditions>).

The prize draws will take place at [10:00am NZST on 5 December 2025] at [49 Boston Road, Grafton, Auckland 1023]. The first one or two (as applicable) valid entries drawn at random will win an Australian Open Prize Package.

Winners will be notified by the Promoter contacting them through email or phone. The Promoter may also announce the winners through J. A. Russell Ltd or Haier trade marketing channels. If a winner does not respond within seven (7) days, the prize may be forfeited and redrawn.

Travel must occur between 12 January 2026 and 1 February 2026. If for any reason any of the winners do not take/redeem the prizes by the time stipulated by the Promoter, then the prizes will be forfeited.

I consent to Tennis Australia Limited using (my/my child's) personal information and photographing/recording (my/my child's) image while (I am/he or she is) participating in the any activity or event run or organised by Tennis Australia which constitutes part of the Prize. I agree that any such photographs, electronic images, sound recording or video footage may be used by Tennis Australia in resources and reports, or promotional, advertising or marketing materials, without any further notice or payment to (my child or/ myself).

General

Winners take the prize at their own risk. The prize, in whole or in part, is not transferable or redeemable for cash.

The Promoter will not be liable for any prize that is lost, stolen, misdirected or damaged and will not replace them.

Subject to relevant regulatory approval (if applicable) to modify, suspend, terminate or cancel the competition, if this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right to disqualify any entrant; or to modify, suspend, terminate or cancel the promotion.

The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any person who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process.

Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

The Promoter accepts no responsibility for lost, delayed, misdirected or illegible entries. Incomplete, illegible or indecipherable entries will be deemed invalid. Entries are deemed to be submitted at the time of receipt by the Promoter or its agents.

If any part of the prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize of equal or greater value.

Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents), Facebook and Instagram exclude all liability (including for negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction; (b) any theft, unauthorised access or third party interference; (c) any entry that is late, lost, altered, damaged or misdirected; (d)

any variation in prize value; (e) any tax liability incurred by a entrant; or (f) participation in the promotion or use of a prize.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used.

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) (Content Owner) own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trademark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to any suppliers associated with this promotion and as required, to regulatory authorities, or use such information to contact the entrant in relation to this promotion. The entry is conditional on providing this information. If the entrant marks the applicable box, the Promoter may use the entrant's personal information for the purposes specified at the time of collection. Entrants should direct any requests to access, update or correct information to the Promoter. All claims become the property of the Promoter. These Terms and Conditions are deemed to incorporate our privacy policy and by entering the promotion, you accept the terms and conditions of our privacy policy. Personal information collected as part of this promotion will be held in accordance with the Promoter's privacy policy [Privacy Policy & Collection Notice | Haier Home HVAC](#)

These Terms and Conditions are governed by the laws of New Zealand. The Promoter is Fisher & Paykel Appliances Ltd of 78 Springs Road, East Tamaki, Auckland.